At Mercy Health Foundation, we see change every day. But our commitment—living out the Mercy Health Mission and extending our healing ministry throughout the community we love so much—will never change.

In 2014, we made lives better in Greater Cincinnati. We distributed $4.6 million to advance Mercy Health’s work, including support of free clinics at St. John in Over-The-Rhine and St. Raphael in Hamilton, as well as other programs offered by Mercy Health. Working in partnership with our valued donors and friends, we raised a record $18.6 million to bring the Mercy Health Mission to life.

I’m inspired by the work we have done and proud to play a part in it. One of those donations was a $16 million pledge from the Jewish Foundation of Cincinnati. This, our biggest donation ever, is an incredible validation of Mercy Health’s stewardship of The Jewish Hospital. With this gift, as well as the support of other partners, we can help prepare a generation of new physicians through an expanded Graduate Medical Education program, and extend care further into our community with an expanded Emergency Department.

That’s just one of the highlights detailed in this annual report. With our new president, Roger LaGreca, and a revitalized staff, we’re on a course of change that will transform our faith-driven philanthropy. We’re connecting, as never before, with our partners, as well as the poor and under-served who need our help.

I’m as optimistic as I have ever been about our future. Together, we’re making lives better in this community and beyond.

Thank you for all that you do and be well!

Edward J. VonderBrink
Board Chair,
Mercy Health Foundation

We understand that impact is important to you, so we have united around a single promise to our donors: Let us help you make a difference through our shared faith-driven philanthropy.

Roger Henry LaGreca
President,
Mercy Health Foundation

WHO WE ARE
Mercy Health Foundation raises charitable funds for the not-for-profit programs and facilities of Mercy Health, including hospitals, senior living facilities and social services outreach programs.

We’re a ministry dedicated to making lives better—mind, body and spirit—with a special emphasis on those who are poor or under-served. But, we can’t do it alone. Donors like you are important partners. With your help, we can continue to provide award-winning, compassionate, quality healthcare to our family, friends and neighbors—and others in our community who also deserve to be treated by the best when it matters most.

Edward J. VonderBrink
Board Chair,
Mercy Health Foundation
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FROM OUR BOARD CHAIR
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FROM OUR PRESIDENT
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As a new leader of one of Ohio’s largest healthcare systems, one attribute was immediately obvious when I joined the Mercy Health team: The passion and commitment of so many dedicated people to the Mercy Health Mission. You are my inspiration; both my colleagues across Greater Cincinnati and the many volunteers I’ve had the pleasure of meeting. You bring to life our Mission every day, extending our healing ministry, making lives better and making healthcare easier.

We understand that impact is important to you, so we have united around a single promise to our donors: let us help you make a difference through our shared faith-driven philanthropy. Mercy Health Foundation will be your partner as you look for ways to make lives better and make your community stronger.

As you will read in this report, we received our biggest donation in Mercy Health history from our friends at the Jewish Foundation of Cincinnati. Words cannot express how grateful we are for their unprecedented generosity and their confidence in us to continue the legacy of The Jewish Hospital.

Most of all, we continue to support the long-standing Mission that serves to unite us all. Our calling to improve the health of the communities in which we serve and to pay special attention to people who are poor and under-served will always stay at the core of what we do and who we are.

Thank you for the opportunity to join you in service to the residents of Greater Cincinnati. I look forward to a bigger and better 2015.

Be Well.

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The Jewish Foundation of Cincinnati is investing $16 million in The Jewish Hospital — Mercy Health. The investment will help expand the Graduate Medical Education (GME) program and the Emergency Department at The Jewish Hospital.

With this generous donation, The Jewish Hospital will expand the Emergency Department, which will be located on the first floor of the new five-story tower.

The new campus will also house a growing GME program. A focus of the program will remain on Jewish students and residents from Israel and other countries. In addition, the program will grow with the new space, allowing the GME to fill more of its federally approved residency slots.

Mercy Health Foundation will work with other partners to match up to $6 million for the GME program. The $22 million overall investment will be the largest private gift in the history of the Mercy Health system.

Mercy Health Foundation shares the dedication of the Jewish Foundation of Cincinnati to continue to build on the 165-year history of The Jewish Hospital as a leader in healthcare programs and innovation.

The Jewish Hospital has been teaching future doctors for more than 100 years. Today, residents in surgery, medicine, podiatry and pharmacy all train at The Jewish Hospital.

Founded in 1850 during a cholera epidemic, The Jewish Hospital was the first of its kind in the United States. The Jewish community saw a need to provide care for poor Jews. Since its early days, it has welcomed and cared for people of every faith.
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THE JEWISH FOUNDATION OF CINCINNATI

**Generous gift will help future doctors and those needing emergency care**

Mercy Health Foundation has many valued partners, including the Jewish Federation of Cincinnati. Working together, we can continue to invest in our communities for generations to come.

**THE JEWISH HOSPITAL — MERCY HEALTH**

**Growing to better serve the community**

Mercy Health is honoring its commitment to help The Jewish Hospital grow and better serve its patients with a major expansion project.

Mercy Health is following through on the promise we made to the Jewish Foundation to reinvest in The Jewish Hospital, add new programs, improve access and make visiting the hospital more convenient for our patients and visitors.

Mercy Health’s master plan for The Jewish Hospital includes a new critical care tower facing Galbraith Road and will include upgrades or new construction for the following:

- Main entrance
- Intensive care unit
- Blood Cancer Center
- Emergency department
- Orthopaedic unit
- Cardiology
- Neuroscience
- Medical Education Center, including auditorium
- Parking lots
- Patient rooms

Mercy Health expects to complete the renovation in summer 2016.

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The Mission of Mercy Health Foundation is to raise funds that empower and equip the Mercy Health network to extend our healing ministry with compassion and innovation.

**WEST PARK RESIDENTS PAUL AND EVELYN RATTERMANN**

The “other” love story: being together in a new home

Our love story began 62 years ago.

Paul and I met on a blind date. I had asked my friend, Tony to fix me up with someone tall so I could wear heels to the Sweetheart Dance. He fixed me up with Paul. By our third date, I knew he was “the one.”

Paul has those Paul-Newman-blue eyes. He even resembled him when he was younger. All the other girls were so jealous of me because of his blue eyes.

Just before we were married, I graduated from nursing school. I went to work at Drake to help establish a rehab program. Years later, I responded to a newspaper ad to help establish a rehab program right here! Who knew that answering an ad 31 years ago was the beginning of my other love story—the one with Mercy Health — West Park.

When I started working at West Park, I never imagined I’d live here. But when Paul was diagnosed with dementia about five years ago, I knew this is where I wanted to be. The problem was Paul didn’t want to leave his yard, even though he could no longer work in it as he once did. He would just sit on the porch and count the number of cars going by. At the same time, my knees were giving out. I had two chair lifts and had just ordered a third when we received word that there was an opening at West Park. It was a two-bedroom, patio apartment. I was so happy.

There is nothing not to love about West Park. We’re both so much better now that we’re here. Paul is such a different person. He walks to the mail room and what we call The Bingo Room. He recognizes it because there’s a picture of me hanging in the room. It was taken at one of the parties here where I dressed up as a Rhinestone Cowgirl. Paul talks and clowns around with the other residents. He just seems very happy. And I get to maintain my independence. I fix Paul’s breakfast. I make sure he takes his medicines. I drive and run errands. My doctor said he has never seen me happier. Our kids are happy we’re here, too.

It’s been 62 years since Paul and I were married. He still has those blue eyes. And we still get to be together in this, our new home.

"When I started working at West Park, I never imagined I’d live here. But when Paul was diagnosed with dementia about five years ago, I knew this is where I wanted to be.”

— EVELYN RATTERMANN
Former Employee and Current Resident of West Park

In 2014, Mercy Health Foundation distributed $97,966 for senior health and housing services.
The Mission of Mercy Health Foundation is to raise funds that empower and equip the Mercy Health network to extend our healing ministry with compassion and innovation.

Mercy Health — West Hospital celebrated its first year in operation in 2014. In just one year, West Hospital has become part of the fabric of the community.

Tens of thousands of patients have already passed through the doors of the West Hospital. And the volume continues to grow. Deliveries at the Family Birthing Center are increasing significantly each quarter. The Emergency Department has had a volume increase and more surgeries are being performed.

Patient satisfaction numbers are strong and continue to improve. In fact, they’re among the best in the entire Mercy Health system. Plus, the hospital earned full certification from the Joint Commission—the country’s leading accreditor of healthcare organizations—just three months after opening and implementing electronic medical records.

The hospital has also become the heart of the community. It has hosted national speakers, welcomed musicians to its lobby and partnered with local schools. The hospital even served as the launch site for the popular Crosstown Showdown high school football showcase.

“We have been overwhelmed by the warm welcome we’ve received from the West Side,” said Mike Stephens, Mercy Health — West Market President and CEO. “In just one year, West Hospital has become the community’s go-to choice for advanced, high quality care delivered with compassion.”

WEST PARK RESIDENTS PAUL AND EVELYN RATTERMANN

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The “other” love story: being together in a new home

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It’s been 62 years since Paul and I were married. He still has those blue eyes. And we still get to be together in this, our new home.
In April 2014, Mercy Health — Fairfield Hospital earned Magnet® recognition for its high standards in nursing care. Administered by the American Nurses Credentialing Center (ANCC), the Magnet program is the gold standard for nursing excellence. It provides patients with the ultimate benchmark for measuring quality of care. In fact, U.S. News & World Report’s annual list of “America’s Best Hospitals” includes Magnet recognition in its ranking criteria for quality of inpatient care.

Research has shown that hospitals that have earned Magnet recognition tend to have:

- Higher patient satisfaction with nurse communication, availability of help and receipt of discharge information
- Lower risk of 30-day mortality and lower failure to rescue
- Higher job satisfaction among nurses
- Lower nurse reports of intentions to leave position

Fairfield Hospital underwent a rigorous process to achieve Magnet recognition, which demanded widespread participation from the hospital’s leadership and staff.

The hospital is the first in Butler County to achieve Magnet recognition and the first adult hospital in Cincinnati to earn the recognition on its first attempt.
MERCY HEALTH — ANDERSON HOSPITAL

Raising our level of care with a new patient tower

In June 2014, Mercy Health — Anderson Hospital announced plans to build a new patient tower. The new addition will provide much-needed space, allowing the hospital to have all private patient rooms.

“This is vitally important in the future of healthcare,” said Jeff Graham, Mercy Health — East Market President and CEO. “We will develop the new patient rooms with all of the latest advancements in healthcare design, as well as the expertise that our physicians and staff can provide; they will be included in the design process.”

The new five-story patient tower will allow for:

• A new main entrance for the hospital
• More than 160,000 square feet of added space
• An Acute Rehabilitation Unit, a new service that will add another 24 new patient rooms/beds
• A total of 118 new private patient rooms, with one open floor for a future 32-bed inpatient unit
• The latest advancements in healthcare design that provide a healing environment
• Additional parking

We want to ensure residents across the East Side can continue to receive expert care without leaving the area. This new tower will help us do this.

Construction of the new patient tower will be complete in 2016.

Mercy Health Foundation raises funds through the support of generous individuals, companies, grants and foundations in the community.

It was an unusual trip for Dana Smith and Bill Doss of Miami Township EMS. “We don’t come to Anderson Hospital very often because we aren’t real close,” explained Dana, “but on Christmas day, we had a patient who demanded to be taken to Mercy Anderson, so we did.” About a half a mile from leaving the hospital, they saw a man on the side of the road waving his arms. They pulled over and found Amy Telek not breathing.

Fifty-year-old Amy had pulled over and moments later she was slumped on the steering wheel, unresponsive. Her boyfriend, Joe Palm, tried to flag down a car when the Miami Township team saw him and turned around to help.

“As soon as we arrived, I knew she had a fighting chance because the first thing Dana said was, ‘We got a pulse,’” said Chris Kasperczyk, Anderson Township EMS. “Everything was in her favor that day so we were not going to give up. Shock, bag, monitor, pulse, no pulse, shock, pulse, no pulse, shock. They say time is muscle, and the sooner you start intervention, the better the chances of making it. She’s very lucky those guys happened to be at that place, at that time.”

When Amy arrived in the Emergency Department (ED), the team was ready. Her family was gathered in the waiting area, still in their Christmas attire, not knowing if Amy would live or die. Chaplain Sue Motz was there to offer spiritual and emotional support.

“We knew it must be serious to be called in on Christmas day,” explained Kirk Fisher, RN, who was in the cath lab assisting Dr. Puri. “In the Cath Lab, we get to see the before and after pictures of the issue, and once we saw Amy’s ‘after’ picture, we knew she was going to make it. We saved a life. It’s what we’re meant to do.”

“When I went to follow-up with the family, I was surprised to find Amy awake, energetic and surrounded by family and tears of gratitude,” added Sue. “It made me feel in a real way that God is still in the miracle business.”

“In it doesn’t really sink in that you were part of a miracle until it’s over. All of us in the ED — Kelly and Katie and James — at the end of our shift were like, ‘Hey, we saved a life today.’ And then to see Amy in great shape, well, it’s just kind of awesome.”

— JULIO MARTINEZ, ED TECH

AMY TELEK

Enjoying life thanks to a team of angels
Raising our level of care with a new patient tower

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DANNIE RANFORD

Quick action and teamwork saves a hard-to-heal leg

Dannie had a foot ulcer that wouldn’t heal so he was referred to the Wound Care Center at West Hospital. Dr. Andrew Hearn determined that the root cause of his foot ulcer was peripheral artery disease (PAD). In the most basic terms, this means Dannie’s arteries were narrowing, resulting in less blood flow and circulation to his lower extremities.

Dannie had already lost part of his foot several years ago. And without urgent treatment, the disease could lead to a total loss of his limb. Understanding this, Dr. Hearn’s mission was to save him from further amputation above the knee.

The next day, the doctor performed a peripheral angiogram to open the arteries and reestablish circulation within the limb. Then, Dr. Renee Ash, a member of the Wound Care Center team, surgically closed the wound. These combined efforts saved Dannie’s leg.

Dannie is now receiving daily IV antibiotics under the care of Dr. Ravindhar Vodela. He is also undergoing Hyperbaric Oxygen (HBO) therapy to help maintain the improved blood flow to his leg.

Dannie is doing very well thanks to the quick response, diligence and commitment of the entire team.

Through Mercy Health Foundation, thousands of area residents like you are helping Mercy Health fulfill its Mission.

Dannie Ranford’s leg was saved, thanks to the quick action, diligence and commitment of his team at the Wound Care Center at West Hospital.

In 2014, Mercy Health Foundation distributed $150,000 to Mercy Health — Tri-County Family Medicine.
Improving the health of our communities is core to our Mission. To stay true to this, we must be able to serve the ever-changing needs in our area. In 2014, Karla Ramirez, MD, did her part to help our Spanish-speaking residents when she teamed with Mercy Health to open its Tri-County Family Medicine practice. This is Mercy Health Physicians’ first completely bilingual medical practice.

Being bilingual is so important to a growing number of Spanish-speaking people in the Cincinnati area. The ability to speak in a person’s native tongue can increase comfort and build trust, which is vital to the patient-doctor relationship. It can also help ensure that patients understand critical health information.

Dr. Ramirez understands this. That’s why her entire staff is fluent in English and Spanish. Her practice is located in Springdale and is currently serving both English and Spanish speaking patients in our community.

DANNIE RANFORD
Quick action and teamwork saves a hard-to-heal leg

In 2014, Mercy Health Foundation distributed $150,000 to Mercy Health — Tri-County Family Medicine.
Increasing capabilities and serving more people

Mercy Health — St. Raphael is a medical and social service agency that, for more than 70 years, has been committed to providing emergency services to families and individuals in crisis in Butler County. St. Raphael strengthens our community by investing in people and empowering them to become self-sufficient.

St. Raphael’s programs continue to evolve to address the growing needs of under-served people in Butler County and surrounding areas. In 2013, United Way Information and Referral Line 2-1-1 reported that St. Raphael was the number one referred to agency in Butler County for emergency assistance services.

The Clinic at Mercy Health — St. Raphael provides primary care access to low income and uninsured residents in Butler County. Many of these patients would typically go to an emergency department for these services.

In 2014, the social service agency added a nurse practitioner and 17 volunteer providers. With this larger healthcare team, the clinic has more capabilities and can now operate five days a week. This means it can take more referrals from emergency departments, helping more people in the community.

Thanks to the many Mercy Health physicians who volunteer their time to help St. Raphael’s clients and support our Mission to improve the health of those in the communities we serve.

THE MERCY HEALTH PARTNERSHIP PROGRAM

Women with a passion

Proceeds for the 2015 Angel Dinner will support the Mercy Health Partnership Program.

The Mercy Health Partnership Program (MHPP) and its three dedicated care managers have become a part of Mercy Health — St. John. MHPP is a coalition of volunteer healthcare providers who, since 1996, offer accessible, affordable quality healthcare to uninsured people with limited income in the Greater Cincinnati area. The program is entirely sponsored by Mercy Health. It is pure Mercy Mission and now falls under the Social Ministries umbrella.

The people who come to MHPP for help come from all over the area: Hamilton, Butler, Clermont and Warren counties and parts of Northern Kentucky and counties bordering within Indiana. To be a member of the MHPP, you must be at or below 200% of the Federal Poverty Level and be uninsured.

MHPP connects members to a “medical home” and provides access to affordable prescribed medication. Members are assigned to participating primary care physicians that agree to see these patients for a $20 flat office visit fee. MHPP members also receive a prescription card to use at any Kroger Pharmacy which allows them to fill at a $10 co-pay or 20% of the actual cost per prescription. This combination of benefits has allowed many patients to manage ongoing healthcare needs that previously they had reported as being “inaccessible and unaffordable.” Patients are also assisted in applying for the Affordable Care Act, Medicaid coverage and Mercy Health financial assistance, and are provided referrals for community resources.

Mary Lonneman, Linda Holden and Heidi Meyer are the care managers who staff this regional Mission program. Each has a passion for her work. They enjoy researching and matching assistance resources to the often complex set of patient needs.

MHPP connects people from Hamilton, Butler, Clermont and Warren counties in Ohio and Northern Kentucky and Indiana to a “medical home” for access to care and affordable prescribed medication.
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Our donors
We gratefully acknowledge those who have donated to our ministry through cash, pledges, stock and planned gifts. Thank you for supporting Mercy Health throughout 2014. We're truly grateful for the gifts you've given our hospitals, programs and services. Your support allows us to continue our healing ministry of providing quality, compassionate care for our patients and the communities we serve.

PLEDGES

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Western & Southern Financial Fund
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Ms. Marcia J. Allen
Ms. Carol J. Bahr
Ms. Melanie A. Baker
Mr. Henry L. Bang
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CASH GIFTS AND GIFTS-IN-KIND

The Jewish Foundation of Cincinnati
American Modern Foundation
Ohio Development Services Agency
City of Cincinnati
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Mercy Health Foundation distributes millions each year to help our neighbors get the medical care and social services they need.
OUR MISSION
We extend the healing ministry of Jesus by improving the health of our communities with emphasis on people who are poor and under-served.

OUR VALUES
Compassion, Excellence, Human Dignity, Justice, Sacredness of Life and Service.

OUR PROMISE
To make lives better—mind, body and spirit.
To genuinely enjoy being of service.
To make healthcare easier.